

Concast Quality Policy

ISO 9001:2015

Concast Building Ltd and associated companies specialise in the design, manufacture and installation of precast concrete and also pre-stressed products.

The organisation is committed to the principles outlined in ISO 9001:2015 Quality Management Systems. These procedures establish a framework for continual improvement and customer satisfaction.

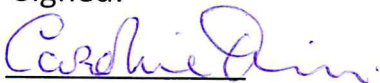
Concasts objective is to continually improve efficiency, quality and effectiveness of its design and production. We are committed to providing products in line with specified requirements which fulfil client needs. All activities must be underpinned with health and safety as a key priority.

The Management team is fully supportive and responsible for the provision of the resources to provide adequate facilities, finances, staff and machinery to support the agreed quality procedures. The process approach adopted by the company will us to identify and control risk, whilst identifying opportunities for improvement. The quality procedures are monitored and reviewed based on the following parameters:

- Evaluate performance based on agreed key performance indicators
- Investigate any non-conformance
- Implement corrective action and review procedure
- Involve all personnel in quality objectives, through training, tool box talks and team meetings.

The organisations policy is to make the Quality Management System a core part of the business and to ensure that there is value delivered from its implementation. This will be achieved through focussing on the measurable objectives agreed in the Management review process.

Signed:



Caroline Quinn

Concast Building Ltd

27 July 2018